

BODEGA BAY FIRE PROTECTION DISTRICT

STANDARD OPERATING GUIDELINES	Article: 3	SOG # 104
	Reference: None	
	Subject: Active 911	

Background:

Active 911 is a smartphone app that allows for 911-dispatch information and response tracking, including mapping and directions from your current location to the incident location. It can also be used to send messages for those users set up to do so using an internet connection and computer.

Purpose:

To establish the use of Active 911 app for smartphones.

Scope:

Safety and support personnel.

Guidelines:

Upon activation by REDCOM each connected device will alert and provide a basic location of the incident on an interactive touch screen map.

Below the map portion are 5 response buttons. Resp-Responding, Arriv-Arrival on scene, 2 Sta-Responding to the Station, StaCov-Station covered, and Unvl-Unavailable.

On-duty personnel should use the first two buttons for responding and arrival on scene. Off-duty personnel, volunteers, and support personnel should use the remaining three buttons. 2 Sta will be used for those members responding to the station. Since you can see icons of responding personnel on the map portion of the app, this gives the next responding unit (or those units already responding) an idea of expected response times and number of personnel responding or in the case of StaCov-the personnel who are covering the station will also be known.

The detail section offers the following information:

Response-Personnel who have activated a response button

Call-Incident type

Location-Incident location

Units-requested units per matrix

Date-date and time of incident

Map-County map book page

Active911#-Our active911 account number

REDCOM dispatch notes are contained in the next section

The external link gives you the option of using Google maps or smartphone primary map

Date: July 6, 2014	Chief:  Board: 	Approved: Page 1 of 1
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