

# ***BODEGA BAY FIRE PROTECTION DISTRICT***

<b>STANDARD OPERATING GUIDELINES</b>	Article:	SOG #6-7
	Reference:	BBFPD Disaster Plan
	Subject:	Coordination/Communication with Other Agencies During a Disaster

**Purpose**

The purpose of this SOP is to provide a basis for solving communication problems during a disaster. Without communication coordination with other agencies will be difficult, if not impossible. It is possible that both ground and cellular phones will be disrupted or not available at all. Radio communications may be required that are outside normal channels.

**First Responder Radio Communications**

The Sonoma County Coastal Incident Response Plan calls for REDCOM to be the Unified Ordering Point (UOP) for all rescue, medical and Fire related incidents. This should be anticipated for all disasters including earthquake, tsunami and wildfire incidents. The intent is that all agencies will forward resource requests to REDCOM thereby eliminating duplicate requests to any single agency.

The BBFPD EOC will follow the Coastal Incident Response Plan during disasters as follows:



- ✓ All command net communications will be through REDCOM on **Control 2**.
- ✓ All first responders with band capability to do so will switch to **Tactical channel 14** for local communication.
- ✓ All Tactical communication for air-to-ground will be on **CALCORD**
- ✓ All communications with USCG will be on **Marine 22A**
- ✓ All interagency first responder communications will be through the programmed

**Common Coast radio.**

- ✓ As soon as the BBFPD Incident Commander initiates disaster conditions the Common Coast communication station will be set up in the EOC and initial communications attempted with each agency including CHP officers, Sheriff officers, Regional Park Rangers, State Park Rangers, State Fish and Wildlife Wardens, and USCG.
- ✓ Initial status of each agency will be determined for both availability to coordinate with the BBFPD EOC and availability for EOC site representation.
- ✓ When either a wildfire or a Tsunami Advisory, Watch or Warning is issued, County and State Park Rangers will be contacted to ensure evacuations are being conducted and offer support if needed.
- ✓ USCG communication will also be initiated for coordination in event of wildfire/tsunami watch, advisory and warning.

**Amateur Radio**

Amateur radio Hams, through both the BBFPD Auxiliary Communications Unit (AuxComm) and Bodega Bay CERT, will operate amateur radio communications in order to inform BBFPD EOC of the needs, resources, and conditions of the community.

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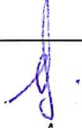
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- ✓ The BBFPD Auxcomm will begin monitoring of the CERT Net on the BBFPD repeater and, if it is established prior to Radio Room operation, call in.
- ✓ BBFPD Auxcomm will initiate and support CERT Ham Room operations
- ✓ The Net will continue to be monitored for status reports that might need first responder staff responding and to assess conditions.
- ✓ Liaison between the Operations Desk and the CERT Control Station will be the responsibility of the Auxiliary Communications Unit.
- ✓ Auxcomm will contact Sonoma County Auxiliary Communications Service (ACS) (Channel 3 on CERT Radios) for County coordination.

## **Voice and Text Phone**

In event of a disaster it is possible that normal voice phone communications will be impacted. Several key aids are available to mitigate such problems. The [Government Emergency Telecommunications Service \(GETS\)](#) and the [Wireless Priority Service \(WPS\)](#) programs are companion services for priority calling offered by the Department of Homeland. GETS is intended to be used by first responders in an emergency situation when the landline network is congested and the probability of completing a normal call is reduced. WPS is intended to be used for wireless service under the same conditions.. BBFPD is registered for both services. The data needed for a call is also on the SIM card of the EMPunity Machine. This means that while the services will look for priority connections among landline and cell paths EMPunity furthers the search for connection via satellite. Upon calling a disaster the crew (with Auxcomm support if available) will:

- ✓ Set up EMPunity in the EOC. Job Aids are located with the device.
- ✓ Connect smartphones of all staff members.
- ✓ Begin BBFPD Mobilization calls via smartphones and, if available, IAM Responding.
- ✓ As time allows call Bodega Bay School, Bodega Marine Labs, BBUD and other public populations to determine status.
- ✓ If radio calls to agencies on Common Coast are not successful call by phone on Empunity. See the call list with the device.
- ✓ As time allows call family members to ensure welfare and knowledge of status.
- ✓ Use Text messages where possible to increase success of messaging and decrease both time and costs required (Requires preloading of ZELLO App).
- ✓ Check with hospitals, as needed, for availability to receive patients.

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