



# BODEGA BAY FIRE PROTECTION DISTRICT

P.O. Box 6  
510 Highway One  
Bodega Bay CA 94923

Committed  
to  
Safety and Service

Recently you called 911 because you needed help or because we came into your neighborhood to render assistance to one of your neighbors. We take pride in the service we provide to you and the citizens of the Bodega Bay Fire Protection District. Constantly seeking ways to improve service to our customers, we ask that you evaluate our level of service by completing this survey and returning it to us in the envelope provided.

We want to thank you for the opportunity to assist you. As your neighbor, we are always here for you!

	Strongly Agree	Agree	Disagree	Strongly Disagree
1. My 911 call was answered promptly.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Did you use a cell phone?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
3. The 911 operator was courteous.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. The Fire District responded promptly.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Fire District personnel were courteous.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Fire District personnel were helpful.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Fire District personnel took time to explain their actions.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Overall, I was satisfied with the Fire District service.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. The Fire District responded for:	Fire/Smoke <input type="checkbox"/>	Medical Aid <input checked="" type="checkbox"/>	Public Service <input type="checkbox"/>	Other <input type="checkbox"/>

If you would like to provide additional comments or suggest fire service improvements, please do so.

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Administration: (707) 875-3700  
Operations: (707) 875-3001

Fax: (707) 875-2660  
Fax: (707) 875-2285

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*The hotel operator called 911 for us so I had no interaction with the 911 operator. The firemen who responded, however, were very kind & courteous & took time to explain where the hospital was since we are not from that area.*

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Excellent response + professional service & care.  
I did not make the call, but was on the scene shortly after ambulance arrived. As a retired physician, I was quite able to judge the situation. Your crew was fantastic. Thank you very much.

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2. Did you use a cell phone?      Yes      No	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
3. The 911 operator was <i>courteous. someone else called for me</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. The Fire District responded promptly.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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